

WORKING WITH OTHERS

PROBLEM SOLVING

- Being a member of the team
- Attending briefings
- Helping other staff
- Following instructions from the supervisor

**KEY SKILLS**

- Identifying a problem
- Solving a problem
- Reviewing methods used to solve problems

Having a positive attitude to work

- How to take minutes

**WORK SKILLS**

- How to use telephone
- How to use a photocopier or fax machine

Recognising new skills you have gained

EMPLOYABILITY SKILLS

Negotiating your work experience programme

How to advertise an arts event

- Attending production meetings

**WORK TASKS**

- Making sure you and others follow health and safety rules

Setting targets with your supervisor

Getting on well with many different types of people

How to use stage and lighting equipment

Distributing promotional material

Working with office equipment

Mailing a press release

Using a computer

Receiving and making telephone calls

Preparing displays for the foyer

Assisting a lighting technician

Selling programmes

Assisting in the box office

Meeting targets and deadlines

Being flexible and willing

How to use a PC to record information

Using a computer

How to work to a plan with targets

How to display a forthcoming event

How to use equipment safely

How to handle money

How to present yourself and give a good impression

Identifying new skills

Showing that you are confident and determined

Taking part in discussions with colleagues and members of the public

Writing reports

Using communications technology

Reading promotional materials and health and safety procedures

Using word processing package

Evaluating the use of IT

Estimating audience attendance

Handling money

Working out ticket sales

How to keep the work area clean and tidy

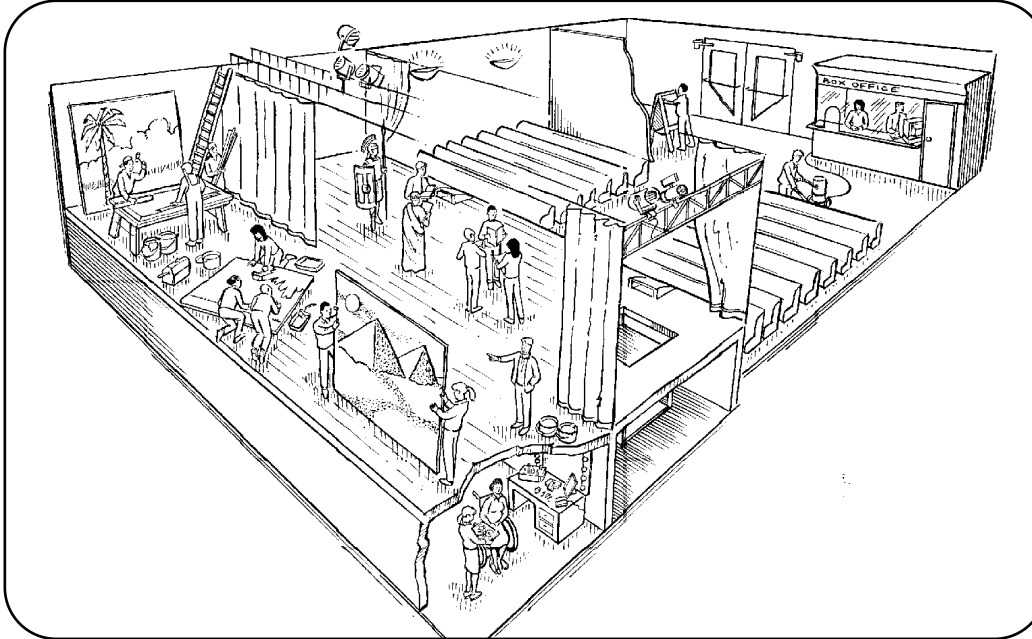
Preparing the performance space and tidying the dressing rooms

Looking after the performers' needs

Dealing with the audience

How to avoid accidents

How to deal with the public



IMPROVING OWN LEARNING & PERFORMANCE APPLICATION OF NUMBER

COMMUNICATION

INFORMATION TECHNOLOGY